

Brief Summary of the National workshop Q~CISM-2009

Dear All,

I am thrilled to report to that a three day National Workshop – **Q~CISM-2009** was organized by Forum for Interdisciplinary application in Sciences (FiDAS) at Deen Dayal Upadhyaya College, University of Delhi from 8th to 10th October 2009. The workshop was scheduled with 15 sessions over the span of three days.

The student involvement was an edge over the previous venture as there were nearly 50 graduate/undergraduate and research students of Computer Science, Mathematics, IT and Electronics of various colleges of University of Delhi and other academic institutes. In all 16 participants were of the faculty status.

Quality always has been an integral part of virtually all products and services. An increased consumer awareness and globalization of industries has further led to an augmented demand of quality improvement programs within an organization. Although statistical techniques are the critical technical tools for quality control and improvement, to be used most effectively, they must be implemented within and be part of a management system that is quality driven. One of the managerial frameworks used to accomplish this is Total Quality Management (TQM) and presently it is Six-Sigma. The purpose of this workshop was to explore and to give an insight to the latest trends of quality control and management based on ISO 27001 and 27002, the internationally acknowledged standards for information security.

The three day national workshop covered the latest trend in quality management in IT. The sessions were well taken and deliberated under the able guidance of **Mr. Rakesh Maheshwari, Director, IT Training, ISMS Lead Trainer (IRCA), STQC Directorate, Ministry of Communications and IT, Department of Information Technology** and his team including **Mr. C.S. Bisht, Director and Head STQC IT Delhi, Mr. Rajesh Bhardwaj Executive Director, Amplus Consulting Pvt. Ltd, and Mr. A.M. Bhupati, Chief of Quality XANSA India, Interra Software and formerly at DGQA.**

The keynote address by **Dr. Girdhar J. Gyani, Secretary General - Quality Council of India (QCI)** and the valediction address by **Professor Anil Kr. Srivastva, former Director of Quality Management Program, University of Lucknow** were the guiding lights for the audience.

Thanks and Regards

**Ratnesh
Convener**